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| |  | | --- | | We are entering the time of the year when flooding is more likely to happen. So in this issue, we are going to focus on how you can prepare.  During winter, [storms](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3d3dy5tZXRvZmZpY2UuZ292LnVrL3dlYXRoZXIvbGVhcm4tYWJvdXQvd2VhdGhlci90eXBlcy1vZi13ZWF0aGVyL3N0b3Jtcy93aW50ZXItc3Rvcm1zP3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.M-A4xyLymug_Y1aKKCckJVJAu5ihjqY4ufP5bBQ2Ysw/s/1810609470/br/112855167135-l) from the Atlantic move across the UK. [The Met Office, Met Éireann and KNMI name storms](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3d3dy5tZXRvZmZpY2UuZ292LnVrL2Fib3V0LXVzL3ByZXNzLW9mZmljZS9uZXdzL3dlYXRoZXItYW5kLWNsaW1hdGUvMjAyMS91ay1mcmllbmRzLWZhbWlsaWVzLWFuZC1wZXRzLXJlY29nbmlzZWQtaW4tbGF0ZXN0LXN0b3JtLW5hbWVzP3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.GaHfafTnZPjzP_4nHnH6IEN5dxl3KY0H9Vd7EyrK5Ck/s/1810609470/br/112855167135-l) when there's a risk of impacts to the UK, Ireland or the Netherlands. This is to help communicate the risk posed from these potential severe weather events.  We experience prolonged and more persistent rainfall during winter and the ground is often saturated. Think of the ground like a sponge, there’s only so much water that can be held. So if a storm brings heavy and intense rainfall, and it can't soak into the ground (which slows it down), rain flows across the surface and reaches a river quickly. When a river cannot cope with the amount of water draining into it from the surrounding land, flooding happens.  Flooding from the sea is most likely to happen when there is stormy weather at the same time as [spring tides](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3d3dy5tZXRvZmZpY2UuZ292LnVrL3dlYXRoZXIvbGVhcm4tYWJvdXQvd2VhdGhlci9vY2VhbnMvdGlkZXM_dXRtX21lZGl1bT1lbWFpbCZ1dG1fc291cmNlPWdvdmRlbGl2ZXJ5In0.jGmT-XoV0dM8sMKPEuSiAXedgTLNza8ewit7Pc_o3Bw/s/1810609470/br/112855167135-l). Spring tides occur approximately every two weeks, because of the position of the sun and the moon. So with more storms during winter, coastal flooding is more likely to happen too.  Find out if our [free flood warning service](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL25hdHVyYWxyZXNvdXJjZXMud2FsZXMvZmxvb2Rpbmcvc2lnbi11cC10by1yZWNlaXZlLWZsb29kLXdhcm5pbmdzLz9sYW5nPWVuJnV0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.QY_LsKresZiKSMgiEVh5w622DFdJgKG65faIPMgSOCQ/s/1810609470/br/112855167135-l) is available for your area before bad weather arrives. You can sign up to the area where you live, work or where you go on holiday. You can now sign up for an email, text or recorded voice message on your landline or mobile. Or a combination of the three options. | |
| |  |  |  |  | | --- | --- | --- | --- | | Are you ready?   |  |  |  | | --- | --- | --- | | Want to test your knowledge of our Flood Warning Service?  Give this [quiz](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3ltZ3luZ2hvcmkuY3lmb2V0aG5hdHVyaW9sLmN5bXJ1L2Zsb29kLWF3YXJlbmVzcy15bXd5YnlkZGlhZXRoLWxsaWZvZ3lkZC9hYjgyNzM0Mj91dG1fbWVkaXVtPWVtYWlsJnV0bV9zb3VyY2U9Z292ZGVsaXZlcnkifQ.lS2ohUuk_Y7eNA9qJkUAbHuBz4OX7AR2eRQRQAPNd2c/s/1810609470/br/112855167135-l) a go. |  |  | | |

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| |  |  | | --- | --- | | Don’t wait for bad weather to prepare for flooding  Think about what you would do in a flood, to plan and take action.   * Do you know how to turn your gas, water and electricity off? * Think about how water would enter your house, and what you could do to stop it. For example, what could you use to block any air bricks, toilets, sinks or drains? * Think about the damage water could cause if it entered. Could you move rugs, furniture or sentimental items out of the way, just in case? Where would you put them, and would you need help? * If you have flood protection equipment in your house, read the manufacturer’s instructions, familiarise yourself with how it works and if you need to do anything to check it’s working correctly. * Prepare an emergency kit, of important items you would need if you had to leave your home. What would you need if you couldn’t go back home for some time?  |  | | --- | |  |   Sandbags – pros and cons  At times of flooding, we gets lots of questions about sandbags. If set up properly, sandbags can help in the short term to divert water and reduce the amount of water entering your home. They do not stop water completely, and don’t help if there’s already standing water.  Sandbags are not the only option to protect your home. There is a range of flood protection equipment which are lighter and quicker to set up, and easier to deal with after a flood. We would advise using purpose made products, tailored to the specific needs of your property, including where the water could enter.  **Where to get them**  Your local authority co-ordinate the emergency response during a serious flooding incident and some authorities may distribute sandbags to the public, but their priority is to protect the public at large so may have to prioritise resources. So, check what their policy is in advance, and do not rely on getting sandbags from them during a flood. You can buy them from a DIY shop or builders’ merchant.  How to use them  If you decide to use sandbags:   * Wear gloves, protective eye wear and sensible footwear. * Work in pairs – they are very heavy. * Put a plastic sheet underneath, which is large enough to be folded over the top of the sandbags and secured once they are in position. The plastic helps to stop water coming through, which improves the effectiveness of the sandbags. * Fill each bag so it is half full. You can use soil instead of sand, and pillowcases or bin bags instead of hessian sacks. * Once in place, stamp bags firmly. * Dispose as contaminated waste   Using by doors:   * Lay them like brickwork, overlapping them to cover all joints. * At least 6 sandbags are needed, to keep out 20cm depth of water for a standard door opening.   Using on drains, toilets or sinks:   * Sandbags can be used as a heavy item to stop floodwater backing up into your home for a short period of time. * You can use any other heavy item in a plastic bag to do this too.   **Other options**  There are lots of different types of flood protection products on the market. Some are permanently installed so do not need to be assembled in the event of a flood but may still need regular maintenance. Others would need to be set up when flooding is expected. It’s a good idea to explore different options now, to check what can work for you. There is a Code of Practice for property flood resilience, and a [homeowners guide](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3d3dy5jaXJpYS5vcmcvUmVzb3VyY2VzL0ZyZWVfcHVibGljYXRpb25zL0NvUF9mb3JfUEZSX3Jlc291cmNlLmFzcHg_dXRtX21lZGl1bT1lbWFpbCZ1dG1fc291cmNlPWdvdmRlbGl2ZXJ5In0.1sZGfes8YNeow_SEec8xzUzmb6L-VmKJWVu7UbY2ui0/s/1810609470/br/112855167135-l) produced by the Construction Industry Research and Information Association (CIRIA).  There’s more information in the [Know your flood risk - Homeowners guide](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL2xta2NvcnAxLnMzLmFtYXpvbmF3cy5jb20vczNmcy1wdWJsaWMvRmxvb2RHdWlkZV9Gb3JIb21lb3duZXJzLnBkZj91dG1fbWVkaXVtPWVtYWlsJnV0bV9zb3VyY2U9Z292ZGVsaXZlcnkifQ.tGHAPE6nduKRBq5g39dsH0NrzCjnS_y1oHXnci6mGWY/s/1810609470/br/112855167135-l), on the National Flood Forum’s [Blue pages](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL2JsdWVwYWdlcy5vcmcudWsvP3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.ZhujEKld_J_hk86a66-E4jZi5577_CnRvEA3vIhrQBQ/s/1810609470/br/112855167135-l) and on our [how to prepare your home, business or farm](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL25hdHVyYWxyZXNvdXJjZXMud2FsZXMvZmxvb2RpbmcvcHJlcGFyaW5nLXlvdXItaG9tZS1idXNpbmVzcy1vci1mYXJtLWZvci1hLWZsb29kLz9sYW5nPWVuJnV0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.K8LjeGzu6MBDQ_oGsvRif8bbiacpx8X0ppy7kaEQXtE/s/1810609470/br/112855167135-l). | |

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You can view on our map [the location of main rivers in Wales](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMDksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL25hdHVyYWxyZXNvdXJjZXMud2FsZXMvZmxvb2RpbmcvY2hlY2steW91ci1mbG9vZC1yaXNrLW9uLWEtbWFwLWZsb29kLXJpc2stYXNzZXNzbWVudC13YWxlcy1tYXAvP3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.bDcj0yDWMDr-YnLYZ2EMM6ivFMQAdf_zaLIIpJMsVyA/s/1810609470/br/112855167135-l).  Natural Resources Wales are legally responsible for managing flood risk from main rivers, the sea, and within [Internal Drainage Districts](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL25hdHVyYWxyZXNvdXJjZXMud2FsZXMvZmxvb2RpbmcvbWFuYWdpbmctZmxvb2Qtcmlzay9kcmFpbmFnZS1kaXN0cmljdHMvP2xhbmc9ZW4mdXRtX21lZGl1bT1lbWFpbCZ1dG1fc291cmNlPWdvdmRlbGl2ZXJ5In0.m2clA6rjeUF0Zwo6zAM0cnsemsSzSo3cIIY_tTgXWS4/s/1810609470/br/112855167135-l).  The below table gives some details about some sources of flooding and who you can contact if flooding does happen.   |  |  |  |  |  | | --- | --- | --- | --- | --- | | **Source of flooding** | **Flooding from a main river** | **Flooding from the sea** | **Flooding from surface water and ordinary watercourses** | **Flooding from sewers** | | **When does it happen?** | When a river cannot cope with the amount of water draining into it from the surrounding land. | When there are high tides and stormy conditions. | When rainwater does not drain away through the normal drainage systems or soak into the ground but lies on or flows over the ground instead. | This can occur for many reasons, like blockages, or the system being overwhelmed from rain. | | **Covered by**[**check your area’s flood risk**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL25hdHVyYWxyZXNvdXJjZXMud2FsZXMvZmxvb2RpbmcvY2hlY2steW91ci1mbG9vZC1yaXNrLWJ5LXBvc3Rjb2RlLz9sYW5nPWVuJnV0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.4Q1lkGgd4DMVVWTB2LI_Hy0mOm_-FeYQ27DkdHSZTbY/s/1810609470/br/112855167135-l)**?** | Yes | Yes | Yes | No | | **Covered by** [**5 day flood risk**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovLzUtZGF5LWZsb29kLXJpc2submF0dXJhbHJlc291cmNlcy53YWxlcy8_Y3VsdHVyZT1lbi1HQiZ1dG1fbWVkaXVtPWVtYWlsJnV0bV9zb3VyY2U9Z292ZGVsaXZlcnkifQ.gvwUfPWCJ7ytjnqPuhHXvRcaA8nvaDD9buVZlwFUEcA/s/1810609470/br/112855167135-l)**?** | Yes | Yes | Yes, but it’s difficult to forecast more than one day ahead, so check daily | No | | **Covered by**[**Flood Warning Service**](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL2Zsb29kLXdhcm5pbmcubmF0dXJhbHJlc291cmNlcy53YWxlcy8_dXRtX21lZGl1bT1lbWFpbCZ1dG1fc291cmNlPWdvdmRlbGl2ZXJ5In0.NNl-4D9vazsGFqgv238CkDndxycD0VE0vT5kHeEIEiI/s/1810609470/br/112855167135-l)**?** | Yes, but there are some exceptions\* | Yes, but there are some exceptions\* | No | No | | **Who to report flooding to?** | NRW 24/7 incident line 0300 065 3000 | NRW 24/7 incident line 0300 065 3000 | Your [local authority](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL2dvdi53YWxlcy9maW5kLXlvdXItbG9jYWwtYXV0aG9yaXR5P3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.WZPNR9UeGAfxp4Cs-ZF_0wPhWQVZCf6LS7UjNwGdggw/s/1810609470/br/112855167135-l) | Your water company | | **Who to call if your life is in danger** | Call 999 | | | | | **Who to call if your property floods?** | * Contact your household insurance provider as early as possible if your own your property, or your landlord or letting agent if you rent your home. * Contact your contents insurance provider as soon as possible. * Report the details to your local authority. * Your local authority who may be able to offer further assistance if you don’t have any insurance. You can find your local authority on the [Gov.Wales website](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTUsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL2dvdi53YWxlcy9maW5kLXlvdXItbG9jYWwtYXV0aG9yaXR5P3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.dGmC73wE2s56utHSHZuil5pUCjYSxnmKJUO6-QO4O9E/s/1810609470/br/112855167135-l" \o "This external link will open in a new window" \t "_blank). | | | | | **What to do if you own land or property next to a main river and need support for emergency repair work** | Contact your local Development & Flood Risk Team before you start any proposed emergency work in or around a main river 0300 065 3000 (Mon-Fri, 9am-5pm) or by e-mail:   * North and Mid Wales (Anglesey; Glaslyn; Clwyd, Conwy; Dee; Dovey; Severn) [floodpermitting.northmid@naturalresourceswales.gov.uk](javascript:void(0);) * South Wales (Rheidol, Ystwyth; Wye; Teifi; Cleddau; Tywi; Loughor; Tawe, Neath; Taff; Usk) [DFRSouthPermitting@cyfoethnaturiolcymru.gov.uk](javascript:void(0);)   Work may require a [Flood Risk Activity Permit (FRAP)](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTYsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL25hdHVyYWxyZXNvdXJjZXMud2FsZXMvcGVybWl0cy1hbmQtcGVybWlzc2lvbnMvZmxvb2Qtcmlzay1hY3Rpdml0aWVzL2Zsb29kLXJpc2stYWN0aXZpdHktcGVybWl0cy1pbmZvcm1hdGlvbi8_bGFuZz1lbiZ1dG1fbWVkaXVtPWVtYWlsJnV0bV9zb3VyY2U9Z292ZGVsaXZlcnkifQ.z7D-kpOKEfPQVAwTgNlTx0W3ibF0eQUSN40z9HghFsQ/s/1810609470/br/112855167135-l), or we may be able to use an Exclusion to authorise temporary emergency works by telephone and or email. You can find out more about [responsibilities as a riverside property owner](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTcsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL25hdHVyYWxyZXNvdXJjZXMud2FsZXMvZmxvb2RpbmcvbWFuYWdpbmctZmxvb2Qtcmlzay9hLWd1aWRlLXRvLXlvdXItcmlnaHRzLWFuZC1yZXNwb25zaWJpbGl0aWVzLW9mLXJpdmVyc2lkZS1vd25lcnNoaXAtaW4td2FsZXM_bGFuZz1lbiZ1dG1fbWVkaXVtPWVtYWlsJnV0bV9zb3VyY2U9Z292ZGVsaXZlcnkifQ.PttAmsqZkalflsIjlAt3POdv6H_jBV-QM9T-y2Wz5_M/s/1810609470/br/112855167135-l). | | | |   \*There are instances where it’s not possible to issue warnings and this may be because of the following;   * the area is at very low risk of flooding. * small watercourses may flood extremely quickly in response to rainfall and therefore we do not provide a warning as we could not give enough time to take preventative action. * our monitoring network or forecasts do not cover that location.   **Fiction: It’s safe to walk or drive through floodwater**   |  | | --- | | You should never walk or drive through floodwater.  There are many reasons why it’s not safe for you or for others:   * It could put your life at risk, as well as the emergency services who may have to rescue you. * It could make you poorly, as floodwater can be contaminated with sewage or chemicals. [Public Health Wales](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTgsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3Body5uaHMud2FsZXMvc2VydmljZXMtYW5kLXRlYW1zL2Vudmlyb25tZW50YWwtcHVibGljLWhlYWx0aC9mbG9vZGluZy8_dXRtX21lZGl1bT1lbWFpbCZ1dG1fc291cmNlPWdvdmRlbGl2ZXJ5In0.xF8vdtYERGXqlNOqxufJ7KRcoow48HHsdH9-4TpXh3g/s/1810609470/br/112855167135-l) advise you should wash hands thoroughly after any contact. * It could damage your vehicle. The AA advise that it only takes an egg cupful of water to be sucked into your engine to wreck it. * It could be classified as avoidable damage by your car insurer and may not be covered by your policy. * It could cause further damage to surrounding buildings by creating waves, increasing the amount of water entering properties.   Always respect road closure signs and check your journey before you travel.  Live travel information is available from: [Traffic Wales](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMTksInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3RyYWZmaWMud2FsZXMvP3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.TpfBPIm_n7QyArE4ytDUQKKn6WVIlK1ghlcrZASYeQk/s/1810609470/br/112855167135-l) or call 0300 123 1213 [Traveline Cymru](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjAsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3d3dy50cmF2ZWxpbmUuY3ltcnUvP3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.7D4quvwdwGCGVu2RaCz0Q4mZz9fTNY418qcAzhaO8jg/s/1810609470/br/112855167135-l) or call 0800 464 00 00 The AA give more information on their website about how to [stay safe on the road](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjEsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL3d3dy50aGVhYS5jb20vZHJpdmluZy1hZHZpY2Uvc2Vhc29uYWwvZHJpdmluZy10aHJvdWdoLWZsb29kLXdhdGVyP3V0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.C6VEqcQ7BctPw1drGOVkoQEBqvmfnHkuyux3Bfbi0xU/s/1810609470/br/112855167135-l). | | |
| |  | | --- | | Spotlight: 5 day flood risk  Our [5 day flood risk](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjIsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovLzUtZGF5LWZsb29kLXJpc2submF0dXJhbHJlc291cmNlcy53YWxlcy8_dXRtX21lZGl1bT1lbWFpbCZ1dG1fc291cmNlPWdvdmRlbGl2ZXJ5In0.4UQ793Ec2-UrMBfwTPvS6W2N32xFA44dVKVsitq-xIM/s/1810609470/br/112855167135-l) can help you prepare for flooding from the sea, rivers and surface water. In our [last newsletter](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjMsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL2NvbnRlbnQuZ292ZGVsaXZlcnkuY29tL2FjY291bnRzL1VLTlJXL2J1bGxldGlucy8yZTJhMjViIn0.nQcimOYNA7tYYkIp0WyyjxhiwwYxa0VHJe1wZvsmAPk/s/1810609470/br/112855167135-l), we introduced the service and explained how it links to our other digital services.  In this issue, we are going to explore practical actions you might want to take for different risk levels, and sources of risk.  The suggested actions to take from low risk up to high risk are:  **Low flood risk – flooding is possible - be aware**   * Review your flood plan * Check if our free flood warning service is available for your area * Check before you travel   **Medium flood risk – flooding is expected - be prepared**   * Start taking actions from your flood plan * Check our flood warning pages * Consider re-scheduling your journey   **High flood risk - significant risk to life - take action**   * Listen to the advice of the emergency services * Be ready to leave your home * Avoid all non-essential travel | |

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| |  |  | | --- | --- | | New flood risk checker on our website  Last year, in one of our previous newsletters, we asked for your help to design a new long term flood risk checker.  We asked you to look at a new way of checking flood risk, which was designed based on feedback gathered over the last few years, and we wanted to know if it was easier to use and understand.  Thanks to your help this new service, called [Check your flood risk](https://lnks.gd/l/eyJhbGciOiJIUzI1NiJ9.eyJidWxsZXRpbl9saW5rX2lkIjoxMjQsInVyaSI6ImJwMjpjbGljayIsImJ1bGxldGluX2lkIjoiMjAyMTA5MjQuNDY0MDE2OTEiLCJ1cmwiOiJodHRwczovL25hdHVyYWxyZXNvdXJjZXMud2FsZXMvZmxvb2RpbmcvY2hlY2steW91ci1mbG9vZC1yaXNrLWJ5LXBvc3Rjb2RlLz9sYW5nPWVuJnV0bV9tZWRpdW09ZW1haWwmdXRtX3NvdXJjZT1nb3ZkZWxpdmVyeSJ9.GoAc3Jfhu_1xzCsnF16yZ4cUAb_kYMoEWnE6C5cOdp4/s/1810609470/br/112855167135-l), is now available to use on our website.   |  | | --- | | You can enter a postcode to see a breakdown of the flood risk for that area from rivers, sea, surface water and small watercourses. The existing map is still available to use, if you prefer, but most of the feedback received highlighted the importance of seeing a simple overview.  Remember that 1% flood risk (1 in 100), means that the area has a chance of flooding of 1% in any one year. It does not mean that we would only see this event every 100 years. So even if an area had a serious flooding incident in the previous year, this does not mean that flooding won’t happen again for a while. The chance is still the same.  Try the new service now and let us know what you think. We’ll be reviewing all feedback that comes through the website, as we continue to develop this new service. | | |